

November 9, 2001

Charles Seminars, Inc.
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On October 17, 2001, Dr. Charles spoke to my employees in a lunchtime lecture. I wasn't sure what to expect, but I thought an inspirational seminar might prove beneficial to the health and well being of my employees in light of New York's recent tragedy.

I was overwhelmed. Dr. Charles spoke with intelligence and passion. He was able to break-through some of the fears and remind us how precious life is. My employees realized that now more than ever we need each other. That communication is more execution than concept.

Since Dr. Charles' visit I have noticed more of a cohesive work environment and am very pleased to have had him as a guest.

In this time of national uncertainty, Dr. Charles brought to my company a sense of trust and security not only to the individuals but to the group as a whole.

Thank you for such an uplifting experience.

Warm regards,



Christopher DeSantis
President